

Updated: April 1, 2020

Scarlet Oaks
Estate

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COVID-19 Operations & FAQ's

Our Operations

In the [Stay at Home Order](#) from Governor, Mike DeWine, section 5e states that Weddings will be able to proceed as normal and attendant travel to these events is permitted. Weddings are also exempt from the 10 persons regulation.

This means that operations can proceed as usual.

With these guidelines, we will not be cancelling or postponing any weddings. If a couple wants to reschedule their wedding, we will be as flexible as possible to get the date rescheduled. If you do wish to reschedule or want more council, please contact us, and we will be happy to help in any way feasible.

If you are wishing to reschedule or cancel your wedding, please know that our sincerest condolences are with you at this time.

FAQ's

Q: If I decide to reschedule, will my down payment follow with me to my new date?

A: Yes, your down payment will follow along to your new date.

Q: If my vendor is cancelling on me, what should I do?

A: We have great contacts with vendors in the Findlay area. We have been in constant contact with them and we can try find you a new vendor for whatever service you need.

Q: Some people have told me that they will not be able to attend my wedding if I don't move it. What should I do?

A: If you really want to have all the guests you originally anticipated at your wedding & if you will not be able to enjoy your wedding if you have a smaller number of guests, you may want to contemplate rescheduling.

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Q: Do you have a minimum on how many people can attend my wedding?

A: Definitely not! If you & your spouse want to get married with 4 people there- be our guest!

Q: I am out of work & struggling to make payments. What should I do?

A: We totally understand! We want to help you make this process less stressful than it already is. If you are in this situation, please call us, and we will do our best to work through this together.

Q: If I decide to go forward with my original date and my guest count goes down significantly, will there be an adjusted rate?

A: Yes, if the guest count drops significantly before the wedding, we will adjust the rate. There will need to be continuous communication with us about the RSVP's.

If you have any other questions, do not hesitate to reach out to us. We want you to be happy with your big day & we will do anything we can to help!

Please stay safe, stay home as much as possible & take care of yourself!

With love,
Kate Manders